


## Checklist for Hiring a Qualified Tree or Lawn Service

Service Comparison Chart	Giroud	Company 2	Company 3
1. <b>Easy to reach:</b> Friendly staff to answer your call from 8-5 (M-F). Your calls are promptly returned.	ALWAYS		
2. <b>Fully-Insured:</b> "Certificate of Insurance" covering worker's compensation, property damage and \$2 million in business liability.	ALWAYS		
3. <b>Prompt and Professional:</b> Representatives are on-time for appointments. All employees are polite, responsive and professionally dressed.	ALWAYS		
4. <b>Experience:</b> In business for over 45 years with a solid reputation for outstanding customer service and workmanship. Evaluations and treatments performed by Certified professionals including ISA Certified Arborists and PA Certified Applicators.	ALWAYS		
5. <b>Workmanship:</b> Job done to ANSI A300, the best practices in the industry. Attention to detail is meticulous. All workers are company employees, not subcontractors.	ALWAYS		
6. <b>Chemical Use:</b> Responsible and green approach ensures your tree, pest or lawn care problem is fully diagnosed before treatment is performed, eliminating unnecessary use of chemicals.	ALWAYS		
7. <b>Security:</b> Company does employee background checks and random drug testing.	ALWAYS		
8. <b>Safety:</b> Company requires safe working practices including protective gear and equipment.	ALWAYS		
9. <b>Training:</b> Employees participate in ongoing technical and safety training.	ALWAYS		
10. <b>Track Record:</b> References provided for work completed.	ALWAYS		
11. <b>Follow-up after the Job:</b> Your representative contacts you after the job and quickly addresses any concerns to ensure your complete satisfaction.	ALWAYS		
12. <b>Community Involvement:</b> Company makes a difference in the local community through donations and volunteer involvement.	ALWAYS		
13. <b>TCIA Accredited:</b> Only 206 Companies in North America are accredited. It means the company has the best expertise, the most ethical business practices and highest quality and safety standards in the industry	ALWAYS 		
14. <b>Satisfaction Guarantee:</b> Company policy guarantees your complete satisfaction. Customers consistently give the highest satisfaction ratings on post job surveys and services have earned the Google Guarantee.	ALWAYS 		

**You'll love doing business with Giroud....Guaranteed!**